

### PROFESSIONAL SERIES 300™

## Owner's Manual

Read and save these instructions



Vitamix Australia and New Zealand PO Box 696 Newcastle NSW 2300 Australia

#### vitamix.com.au or vitamix.co.nz

1-800-766437 (AUS) or 050-853-0697 (NZ)

Manufactured by:

Vita-Mix\* Corporation 8615 Usher Road Cleveland, OH 44138-2103 U.S.A. 1.800.848.2649/ 1.440.235.4840

vitamix.com

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### LET'S GET STARTED

### **Congratulations!**

You are about to see how quick, easy and delicious healthy eating can be!

Please read all the safety information, warnings and instructional material found in this booklet before getting started. Set your Vitamix machine on a dry, level surface. Make sure that the power switch is set to Off and that the machine is plugged into an earthed electrical outlet. Then, follow the cleaning instructions on page 16 to prepare your machine for use. Always clean your machine before the first use.

### SYMBOLS



Caution



Never touch moving parts. Keep hands and utensils out of container.



Electrical shock hazard



Operate with lid and lid plug in place



High temperature when blending hot liquids



Read and understand owner's manual



Do not insert items into container while blender is in use



Do not immerse



Unplug while not in use, before cleaning, changing accessories or approaching parts that move in use

### SERVICE AND REGISTRATION

Record the model number and serial number of your Vitamix in the spaces provided below for future reference. These numbers can be found on the back of the motor base.

Model Number	
Serial Number	
Date of Purchase	
Purchased From	

If you purchased your Vitamix® machine directly from the Vita-Mix® Corporation via the company's website or call center by phone, your product was registered at the time of purchase and your Vitamix machine's warranty has been activated.

#### Your machine is not yet registered with Vitamix if you:

- 1. Purchased from a retail or wholesale store
- 2. Received your Vitamix machine as a gift
- **3.** Are not the original owner of the machine

Enjoy faster and easier service in the future by taking a few minutes to register your Vitamix machine today.

#### Choose one of these easy ways to register your machine:

- 1. Online at vitamix.com.au or vitamix.co.nz
- 2. Email service@vitamix.com.au or service@vitamix.co.nz
- **3.** Call 1-800-766437 (AUS) or 050-853-0697 (NZ)

Your warranty may be honored by Vita-Mix® Manufacturing.

Failure to register your machine will not diminish your warranty rights.

For customer service in Australia and New Zealand, please contact:

1-800-766437 (AUS) 050-853-0697 (NZ) vitamix.com.au vitamix.co.nz

Service@Vitamix.com.au or Service@Vitamix.co.nz

# IMPORTANT INSTRUCTIONS FOR SAFE USE

# READ ALL INSTRUCTIONS, SAFEGUARDS, AND WARNINGS BEFORE OPERATING BLENDER.

- 1. Read all instructions.
- Not intended for use by or near children or persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge. Close supervision is necessary when any appliance is used by or near children or incapacitated persons.
- **3.** Children should be supervised to ensure that they do not play with the appliance. Cleaning shall not be done by children.
- **4.** To protect against the risk of electrical shock, do not put the blender base in water or other liquid.
- **5.** Unplug from outlet when not in use, before putting on or taking off parts, and before cleaning.
- **6.** Avoid contacting moving parts.
- 7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Call Vitamix Customer Service at 1-800-766437 (AUS) or 050-853-0697 (NZ) or email service@vitamix.com.au or service@vitamix.co.nz at once for examination, repair, replacement, or electrical or mechanical adjustment.
- **8.** Alteration or modification of any part of the blender base or container, including the use of any part or parts that are not genuine authorized Vitamix parts, may cause fire, electric shock, or injury.
- **9.** The use of attachments not expressly authorized or sold by Vitamix for use with this blender, including canning jars, may cause fire, electric shock, or injury.
- **10.** Do not use outdoors.
- 11. Do not let cord hang over edge of table or counter.
- **12.** Do not let cord contact hot surface, including the stove.
- **13.** Keep hands and utensils out of container while blending to reduce the risk of severe injury to persons or damage to the blender. A rubber scraper or spatula may be used, but only when the Vitamix blender is not running.
- **14.** The tamper provided must be used only when the main part of the lid is in place.
- **15.** Blades are sharp. Handle or remove blade and blade assembly from the container with extreme care to avoid injury. To reduce the risk of injury, never place a blade assembly on the motor base unless assembled to the Vitamix container.
- **16.** Do not leave foreign objects, such as spoons, forks, knives or the lid plug, in the container as this will damage the blades and other components when starting the machine and may cause injury.
- 17. Never attempt to operate with damaged blades.
- **18.** Care shall be taken when handling the sharp cutting blades when emptying the bowl and during cleaning.

# IMPORTANT INSTRUCTIONS FOR SAFE USE

- **19.** Always operate blender with lid and lid plug firmly in place. The lid plug should be removed only when adding ingredients and when using the tamper.
- 20. When blending hot liquids or ingredients, use caution; spray or escaping steam may cause scalding and burns. Do not fill container to the maximum capacity. Always begin processing on the lowest speed setting, variable speed 1. Keep hands and other exposed skin away from the lid opening to prevent possible burns.
- **21.** When making nut butters or oil-based foods, do not process for more than one minute after the mixture starts to circulate in the container. Processing for longer periods can cause dangerous overheating.

#### SAVE THESE INSTRUCTIONS

## **A** WARNING



#### To Avoid Injury.

Read and understand instruction manual before using this machine.



#### IMPORTANT INSTRUCTIONS FOR SAFE USE

This product is intended for HOUSEHOLD USE ONLY and is not intended to be used for commercial purposes.

Do not leave your Vitamix blender unattended when operating.

Any repair, servicing, or the replacement of parts must be performed by Vitamix or an authorized service representative.

#### **A** WARNING



#### **Electrical Shock Hazard.**

Use grounded outlet only.

**DO NOT** remove ground.

**DO NOT** use an adapter.

**DO NOT** use an extension cord.

Always unplug before cleaning the motor base or when not in use.

Do not put the motor base in water or other liquid.

Failure to follow instructions can cause death or electrical shock.



**NOTICE:** THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND THE IMPORTANT INSTRUCTIONS FOR SAFE USE IS A <u>MISUSE</u> OF YOUR VITAMIX BLENDER THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

### PARTS AND FEATURES



- **On/Off Switch:** The On/Off (or Power) Switch is on the right-hand side of the machine base. The On/Off Switch controls the power to the machine.
- 2 Control Panel: For more information, refer to Control Panel on Page 9.
- CAUTION: Lids and tampers are not interchangeable between different container styles, types and sizes. For more information, refer to Tamper on Page 11.
- 3 Low-profile 2 L (64-oz) capacity container with 2-part lid:
  - · Always use the lid and the lid plug when the machine is in operation.
  - Never operate the blender without checking to make sure that the lid is securely locked in place.
  - Milliliters, Cups and Ounces are clearly marked.
  - Insert the lid plug through the lid and secure by turning clockwise.
  - Remove the lid plug to use the tamper or to add ingredients.
- **Tamper:** Using the tamper maintains circulation by preventing air pockets from forming during blending.

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### PARTS AND FEATURES

#### **A** WARNING



Rotating Blades Can Cause Severe Injury.

DO NOT reach into the container while the machine is running.



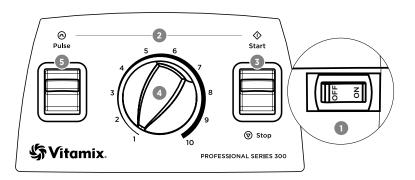
**To Lock the Lid in Place:** Position the lid on the container with the lid flaps midway between the spout and the handle. Push the lid on to the container until it locks in place. The lid must always be secured when processing, especially hot liquids that may scald. **Never operate the blender without checking to make sure the lid is securely locked in place.** 

To Remove the Lid: Lift up on one lid flap while holding the container securely.

**To Remove the Lid Plug:** Rotate the lid plug anticlockwise from the 'locked' to 'unlocked' position and lift out.

**Power Cord:** Your machine is equipped with a long power cord. Store the unused portion neatly underneath.

### CONTROL PANEL



- On/Off Switch: The On/Off (or Power) Switch is on the right-hand side of the machine base. The On/Off Switch controls the power to the machine. BEFORE moving the On/Off Switch to the On (I) position, make sure the Start/Stop Switch is in the Stop (③) position and the Variable Speed Dial is to the far left, pointed at number 1. Move the On/Off Switch to the Off position whenever the machine will be left unattended.
- 2. On/Off Indication: When the Pulse (②) and Start (③) symbols brighten, this indicates that the machine is plugged in, the On/Off Switch is powered On and power is flowing.
- 3. Start (♦)/Stop (♦) Switch: Before starting, always make sure that the Variable Speed Dial is to the far left, pointed at number 1. Lifting the Start/Stop Switch to the Start Position (♦) starts the rotation of the blades and begins the blending process. Pressing down on the Start/Stop Switch to the Stop Position (♥) will stop the blending process.
- 4. Variable Speed Dial: The Variable Speed Dial selects blade rotation speeds from 1 to 10 (low to high). Always begin the blending process with the Variable Speed Dial set to 1. Make sure that the On/Off Switch is in the On (I) position. Move the Start/Stop Switch to the Start (♦) position. Rotate the Variable Speed Dial to the desired speed setting. To stop the machine, rotate the Variable Speed Dial back to 1 and move the Start/Stop Switch back to the Stop (♠) position. If the Variable Speed function is not working and the blades only rotate at the lowest speed (Variable Speed 1) the blender must be reset. Refer to Troubleshooting on Page 18.
- 5. **Pulse Switch (۞):** Pressing down on the Pulse Switch will cause the machine to blend at the speed setting shown on the Variable Speed Dial for as long as the Pulse Switch is held down.

### ABOUT THE BLADES

The Vitamix machine comes standard with the wet blade container. The blade is identified by a 'W' for wet. This blade is used for most of your recipes. Additional containers with wet or dry blades may be purchased separately.

#### **A** WARNING



Rotating Blades Can Cause Severe Injury.

**DO NOT** reach into the container while the machine is running.





**Wet Blade Container:** Designed for processing liquids, including juice, frozen mixtures, sauces, soups, purées, batters and for wet chopping. The wet blades can also grind grain and knead dough, but they are not quite as efficient as the dry blades in this application. If used for grinding, your container will mar and become cloudy; see instructions for dry container use.



Dry Blade Container: These blades are clearly marked 'D' and are designed specifically for grinding dry materials such as grains, cereal and coffee and are also used for kneading bread dough. The dry blades can NOT process liquids efficiently. If you grind herbs on a regular basis, you may wish to purchase a separate dry blade container and replace the blades as needed.

#### **A** CAUTION



Moving Parts May Become Hot With Extended Use.

DO NOT TOUCH.



### TAMPER

#### **A** CAUTION

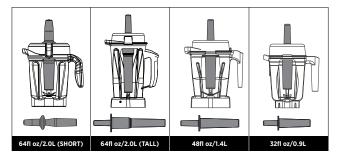


#### Rotating Blades Can Cause Damage.

Lids and tampers are not interchangeable between different container styles, types and sizes. Use the tamper that was supplied with your machine.

# How to Determine the Tamper that Can Be Used with Your Container

Each type of tamper is designed to be used safely and effectively with a particular container. If a tamper came with your container, it is the correct tamper for the container. If a tamper did not come with your container, or you want to determine if a tamper that you already have can be used with your new container, please compare your container with the containers and matching tampers to the illustration below.



Before using the tamper during the blending process, verify that it is the correct tamper.

- •2 L (64 oz) Short Containers use Tamper P/N 016041, which is approximately 11 inches long.
- •2 L (64 oz) Tall Containers use Tamper P/N 000760, which is approximately 12-½ inches long.
- 0.9 L (32 oz) and 1.4 L (48 oz) Containers use Tamper P/N 015033, which is approximately 9-34 inches long.

To verify that you are using the correct tamper, put the lid on an empty container, remove the lid plug and insert the tamper. If it is the correct tamper it should easily fit into the opening but will not come into contact with the blades no matter how you move the tamper inside the container. IF THE TAMPER TOUCHES THE BLADES AT ANY ANGLE, DO NOT USE THE TAMPER WITH YOUR CONTAINER.

If you do not have the correct tamper for your container, contact your dealer or distributor to order a new tamper.

### HOW TO USE THE TAMPER

### **A** WARNING



#### **Rotating Blades Can Cause Severe Injury.**

**DO NOT** put hands, spatulas, etc. in the container while the machine is running or while the container is still on the base. Lids and tampers are not interchangeable between different container styles, types and sizes. Use the tamper that was supplied with your machine.



**Tamper** 

Tamper Splash Disk

Lid

Blade

Assembly

#### **IMPORTANT!**

- The splash disk (near the top of the tamper) and lid prevent the tamper from hitting the blades when the lid is secured properly in the locked position.
- The container should not be more than two-thirds full when the tamper is used during blending.
- To avoid overheating during blending, DO NOT use the tamper for more than 30 consecutive seconds.
- If the food does not circulate, the machine may have trapped an air bubble. Carefully remove the lid plug, while making sure the lid stays firmly in place. Release the air bubble by inserting the tamper through the lid plug opening.
- Holding the tamper straight down may not help the ingredients circulate.
   If necessary, point the tamper towards the sides or corners of the container.
   DO NOT try to force the tamper more deeply into the container.

### HINTS FOR SETTING SPEEDS

#### **A** CAUTION



# Never Start on Speeds Above 1 with Hot Liquids to Avoid Possible Burns.

Escaping steam, splashes or contents may scald.

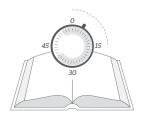
To secure the contents, lock the lid and lid plug securely in place prior to operating the machine.

Always start on Variable 1, slowly increase to 10.





- **1.** Make sure that the Variable Speed dial is set to 1.
- **2.** To begin the blending process, press down on the Start/Stop Switch.
- **3.** Slowly turn the Variable Speed Dial to the desired speed, depending on the recipe used.
- 4. At the end of the blending cycle, press down on the Start/Stop Switch to stop the blending process. Rotate the Variable Speed Dial back to Variable Speed 1.



Use the highest setting stated in the recipe for as much of the processing time as possible to make smoothies, soup, shakes, frozen mixtures, purées, nut butter, and for grinding grain. Processing times will generally be less than one minute (most take less than 30 seconds). The higher speed provides the best quality of refinement, breaking down ice, frozen fruit, whole fruit or vegetables, and grains to a smooth, lump-free consistency.

Blending for too long at too low a speed setting will overheat the machine and cause the Automatic Overload Protection to turn off the machine.

Blending on a higher speed maximises the working of the motor's cooling fan to avoid overheating.

### **OPERATING INSTRUCTIONS**

#### **Wet Blade Container**

Designed for processing liquids including juice, frozen mixtures, sauces, soups, purées, batters and for wet chopping.

#### **A** CAUTION



# Never Start on Speeds Above 1 with Hot Liquids to Avoid Possible Burns.

Escaping steam, splashes or contents may scald.

To secure the contents, lock the lid and lid plug securely in place prior to operating the machine.

Always start on Variable 1, slowly increase to 10.



- 1. Make sure that the Variable Speed dial is set to 1.
- 2. Load the container before placing it on the motor base. Put liquids and soft foods in the container first, solid items and ice last. Although not necessary for blending, you may want to cut or break food into smaller pieces for more precise measuring of ingredients.
- Securely fasten the 2-Part lid. Always use the complete 2-Part lid when blending (unless the tamper is inserted through the lid plug opening).
   Especially when blending hot ingredients, make sure that the lid is securely latched.
- **4.** With the motor off, set the wet blade container on the motor base by aligning it over the centering pad. Never attempt to put a container on an operating motor base or to operate a motor base without a container properly in place.
- 5. Start with the On/Off Switch in the On position. Always start your machine on Variable Speed 1. Activate the machine by lifting up the Start/Stop Switch to the Start (♦) position and slowly increase the Variable Speed to the desired speed. Your container will shift and get into an aligned position.
- 6. If the mixture stops circulating, you may have trapped an air bubble. Reduce the speed on the dial to Variable Speed 5. Use the tamper to stir until it 'burps'. If these methods do not work, stop the motor, remove the container from the motor base and use a rubber spatula to press the air bubble away from the blades. Return the container to the motor base, replace the lid and continue blending.
- Take proper care when handling and processing hot ingredients and making hot soups and sauces.
- **8.** Due to the machine's speed, processing times are much quicker than standard appliances. Until you are accustomed to the machine, count your time carefully to avoid over-processing.
- **9.** After turning the machine off, wait until the blades completely stop before removing the lid or container from the motor base.

### **OPERATING INSTRUCTIONS**

#### **Dry Blade Container**

If purchased, your dry blade container should only be used for hard, dry materials such as grain and for kneading dough.

- **1.** Make sure that the Variable Speed Dial is set to 1.
- 2. Securely fasten the 2-Part lid. Always use the complete 2-Part lid when blending (unless the tamper is inserted through the lid plug opening).
- **3.** With the motor off, set the dry blade container on the motor base by aligning it over the centering pad. Never attempt to put a container on an operating motor base or to operate a motor base without a container properly in place.
- 4. Start with the On/Off Switch in the On position. Always start your machine on Variable Speed 1. Activate the machine by lifting up the Start/Stop Switch to the Start (4) position and slowly increase the Variable Speed to the desired speed.
- **5.** After turning off the machine, wait until the blades completely stop before removing the lid or container from the motor base.
- **6.** Due to the machine's speed and the sometimes-short processing times, count your time carefully to avoid over-processing.
- Grinding dry material for more than two minutes could damage your machine. Regular use may result in cosmetic marring of the container and cause the blades to become dull over time.
- **8.** Grinding some herbs may release volatile oils, causing the container to discolor permanently. Others have strong odours that may linger in the container, affecting the flavour of other foods. The grinding of some herbs and spices may also cause the blade to dull over time, or the container to crack.

### CARE AND CLEANING

#### Container

To prepare your new machine for initial use, follow the steps below:

#### **Normal Cleaning:**

- 1. Fill the container half full with warm water and add a couple of drops of washing-up liquid to the container. Snap or push the complete 2-Part lid into the locked position.
- Select Variable Speed 1. Turn the machine on and slowly increase the speed to Variable Speed 10, then to High. Run the machine on High speed for 30–60 seconds.
- **3.** Turn off the machine and rinse and drain the container.

#### To Sanitize:

- 1. Follow the Normal Cleaning instructions above.
- 2. Fill the container half full with water and 1½ teaspoons of liquid bleach. Snap or push the complete 2-Part lid into the locked position.
- Select Variable Speed 1. Turn the machine on and slowly increase the speed to variable speed 10, then to High. Run the machine on High speed for 30 to 60 seconds.
- **4.** Turn off the machine and allow the mixture to stand in the container for an additional 1½ minutes. Pour the bleach mixture out. Allow the container to air dry. Do not rinse after sanitizing.

#### Lid, Lid Plug and Tamper

Separate the lid and lid plug. Wash the parts in warm, soapy water. Rinse clean under running water and dry. Reassemble before use.

**IMPORTANT:** To ensure continued and effective performance, do not put the container, lid, lid plug or tamper in the dishwasher.

### CARE AND CLEANING

#### **Motor Base**

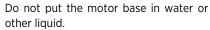
1. Unplug the power cable.

#### **A** WARNING



#### **Electrical Shock Hazard.**

Always unplug before cleaning the motor base or when not in use.



Failure to follow instructions can cause death or electrical shock.





- Wash the outside surface with a damp, soft cloth or sponge that has been rinsed in a mild solution of washing-up liquid and warm water. Do not place the motor base in water.
- **3.** The centring pad can be removed for more thorough cleaning.
- **4.** Thoroughly clean the switches so that they work freely. They may become sticky from use. Moisten a cotton bud with a household degreaser or cleaner and clean the grooves around the switches. Immediately dry all surfaces.
- **5.** Polish with a soft cloth.

### RECYLCING INFORMATION

This product has been supplied from an environmentally aware manufacturer.

This product may contain substances that could be harmful to the environment if disposed of in places (landfills) that are not appropriate according to legislation.

The 'crossed-out wheelie bin' symbol is placed on this product to encourage you to recycle wherever possible.

Please be environmentally responsible and recycle this product through your recycling facility at the end of its life.



### TROUBLESHOOTING

#### **Automatic Overload Protection**

Your Vitamix machine is equipped with a special feature: Automatic Overload Protection. This built-in feature is designed to protect the motor and prevent your machine from overheating. When engaged, this Automatic Overload Protection will cause the motor to shut off and possibly emit a light odour.

**If your Automatic Overload Protection should ever be activated,** turn off the power switch for up to 45 minutes to reset. Reset time will be extended if high room temperatures exist.

Tips to prevent 'overloading' your Vitamix machine:

- Process only Vitamix recipes when learning to use the machine
- Do not process recipes at lower speeds than recommended
- Do not process recipes at higher speeds than recommended
- Do not process recipes longer than recommended
- Use your tamper to process thicker mixtures and keep ingredients moving around and through the blades

#### **Retainer Nut Loosening**

In the event that the retainer nut at the bottom of your container loosens and no longer securely holds the blade assembly in place, DO NOT CONTINUE TO USE THE CONTAINER. Call Vitamix Customer Service at 1-800-766437 (AUS) or 050-853-0697 (NZ) immediately for instructions.

#### **Variable Speed Reset**

If the Variable Speed Function is not working and the blades only rotate at the lowest speed (Variable Speed 1) the blender must be reset.

To reset the machine and reactivate the Variable Speed Function:

- 1. Push the Start/Stop Switch down to the Stop Position (②).
- 2. Turn the Variable Speed Dial back to 1.

This will reset the Variable Speed Function. When you move the Start/Stop switch to the Start position, you will have full use of all Variable Speeds.

### WARRANTY

### 7-Year Full Machine Warranty

#### 1. PRODUCT REGISTRATION.

Vita-Mix® Manufacturing ("Vitamix") strongly encourages you to register your purchase. You can register

- online at vitamix.com.au or vitamix.co.nz:
- by calling our Customer Service Department at 1-800-766437 (AUS) or 050-853-0697 (NZ)
- email service@vitamix.com.au or service@vitamix.co.nz.

Failure to register your product purchase will not diminish your warranty rights. However, registering your purchase will allow Vitamix to better serve you with any of your customer service needs.

#### 2. WHO CAN SEEK WARRANTY COVERAGE.

This Warranty is extended by Vitamix to the owner of this Machine for personal household use only. This Warranty does not apply to products used for commercial, rental or re-sale purposes. Should ownership of the machine change during the 7-year period, please update the Machine's owner information at vitamix.com/warranty.

#### 3. WHAT IS COVERED.

Vitamix warrants to the owner that if this Machine (a "Machine" consists of a motor blender base and any containers purchased together) fails within 7 years from the date of purchase due to a defect in material or workmanship or as a result of normal wear and tear from ordinary household use, Vitamix will, within 30 days of receipt of the returned product, repair the failed Machine or component part of the Machine free of charge.

If, in Vitamix's sole discretion, the failed Machine or component part of the Machine cannot be repaired, Vitamix will elect to either (A) replace the Machine free of charge or (B) refund the full purchase price to the owner, unless Vitamix receives prior written notice of the owner's preference.

#### 4. WHAT IS NOT COVERED.

This Warranty does not apply to Machines that have been used commercially or in non-household applications. This Warranty does not cover cosmetic changes that do not affect performance, such as discoloration or the effects of the use of abrasives or cleaners or food build up. This Warranty is only valid if the Machine is used and maintained in accordance with the instructions, warnings and safeguards contained in the owner's manual.

Vitamix will not be responsible for the cost of any unauthorized warranty repairs.

### WARRANTY

REPAIR, REPLACEMENT OR REFUND OF THE PURCHASE PRICE ARE THE EXCLUSIVE REMEDIES OF PURCHASER AND THE SOLE LIABILITY OF VITAMIX UNDER THIS WARRANTY. NO EMPLOYEE OR REPRESENTATIVE OF VITAMIX IS AUTHORIZED TO MAKE ANY ADDITIONAL WARRANTY OR ANY MODIFICATION TO THIS WARRANTY WHICH MAY BE BINDING UPON VITAMIX. ACCORDINGLY, PURCHASER SHOULD NOT RELY UPON ANY ADDITIONAL STATEMENTS MADE BY ANY EMPLOYEE OR REPRESENTATIVE OF VITAMIX. IN NO EVENT, WHETHER BASED ON CONTRACT, INDEMNITY, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, SHALL VITAMIX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION. LOSS OF PROFIT OR REVENUE.

Some states do not allow limits on warranties. In such states, the above limitations may not apply to you. Outside the U.S.A. and Canada, other warranties may apply.

#### 5. WHAT VOIDS THIS WARRANTY.

Abuse, misuse, negligent use, alteration of the Machine, exposure to abnormal or extreme conditions, or failure to follow the operating instructions will void this Warranty.

The Warranty is also void if repairs to the Machine or any component part of the Machine are performed by someone other than either Vitamix or an authorized Vitamix Service Provider or if any component part of a Machine subject to this Warranty is used in combination with a motor base or container that is not expressly authorized by Vitamix.

#### HOW TO OBTAIN RETURN AUTHORIZATION UNDER THIS WARRANTY.

In the event that the Machine or any component part of the Machine needs service or repair, please call Vitamix Customer Service at 1-800-766437 (AUS) or 050-853-0697 (NZ) or email service@vitamix.com.au or service@vitamix. co.nz. You will be asked to provide a date of purchase and proof of purchase for any product that has not been registered with Vitamix. For product subject to this Warranty you will be provided with a return authorization number, upto-date shipping instructions and a pre-paid return pick up label. Vitamix will pay standard shipping costs on the return of a Machine or component part for warranty service and repair and for return shipment of the product to you after the warranty repair or replacement. Purchaser is responsible for the costs of special shipping requests.

Within the U.S.A. and Canada, this Warranty is honored directly through the Vita-Mix® Manufacturing.

You will be deemed to have accepted the returned product "as is" upon delivery unless you notify Vitamix of any problem, including shipment damage, within 48 hours of delivery.

### WARRANTY

For customer service in Australia and New Zealand, please contact:

1-800-766437 (AUS) 050-853-0697 (NZ)

vitamix.com.au

vitamix.co.nz

Service@Vitamix.com.au or Service@Vitamix.co.nz

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### **SPECIFICATIONS**

#### Professional Series 300™

Motor:

2.2 peak output horsepower motor

**Electrical:** 

220/240 V, 50/60 Hz, 1200 - 1400 W

**Dimensions:** 

Height: 17.4in/44.2cm Width: 7.7in/19.6cm Depth: 9.4in/23.9cm

When applicable:







Vitamix Australia and New Zealand 1-800-766437 (AUS) 050-853-0697 (NZ)

#### vitamix.com.au or vitamix.co.nz

Manufactured by: Vita-Mix\* Corporation 8615 Usher Road Cleveland, OH 44138-2103 U.S.A. 1.800.848.2649/ 1.440.235.4840

#### vitamix.com

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