Instant Pot

DUO CRISP™ + AIR FRYER

Multi-Use Pressure Cooker & Air Fryer



Safety, Maintenance & Warranty

Important
Safeguards
Care, Cleaning
& Storage
Troubleshooting
Warranty
Contact Information



When using electrical appliances, basic safety precautions should always be followed:

- 1. READ ALL INSTRUCTIONS, SAFEGUARDS AND WARNINGS, AS WELL AS INSTRUCTIONS FOR SAFE USE BEFORE OPERATING THE APPLIANCE. FAILURE TO FOLLOW THESE SAFEGUARDS AND INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE.
- 2. Always use an Instant Pot® stainless steel inner pot of the appropriate size when using the air fryer lid. The Duo Crisp™ is only compatible with the stainless-steel inner pot. DO NOT use the cooker with the non-stick, ceramic coated inner pot. Failure to follow these instructions may lead to sudden release of contents and may cause burns or other injuries and/or damage.
- 3. Use the Duo Crisp pressure cooker lid or the Duo Crisp air fryer lid with the Duo Crisp cooker base. Using any other lids may cause injury and/or damage.
- 4. Do not let children near the appliance when in use. Children should not play with the appliance.
- 5. Do not put the appliance into a heated oven or on any heated surface
- 6. Do not place the appliance on or in close proximity to a hot gas or electric burner, or a heated oven. Heat from an external source will damage the appliance. Failure to follow these instructions may result in injury or property damage.



- 7. Do not tamper with any of the safety mechanisms as this may result in injury or property damage.
- 8. Do not move the appliance while it is under pressure.
- 9. Do not use the appliance for a purpose other than that for which it is intended.
- 10. This appliance cooks under pressure. Scalds may result from inappropriate use of the pressure cooker. Make sure that the cooker is properly closed before applying heat. Refer to the *Getting Started Guide*.
- 11. Never force open the pressure cooker. Do not open before making sure that its internal pressure has completely dropped. Refer to the *Getting Started Guide*.
- 12. Use the appropriate heat source(s) according to the *Getting Started Guide*.
- 13. Never use the pressure cooker without adding water, as this would seriously damage it.
- 14. Do not fill the inner pot beyond -2/3 of its capacity as indicated on the inner pot. When cooking foodstuffs which expand during cooking, such as rice or dehydrated vegetables, do not fill the cooker to more than -1/2 of its capacity as indicated on the inner pot.
- 15. After cooking meat with a skin (such as ox tongue), which may swell under the effect of pressure, do not prick the meat while the skin is swollen as you may be scalded.



- 16. The heating element surface inside the Instant Pot® cooker base is subject to residual heat after use; do not touch it.
- 17. Before each use, check that the valves, the steam release pipe, and the anti-block shield are not obstructed. Refer to the *Getting Started Guide*.
- 18. Never use the pressure cooker in its pressurised mode for deep or shallow frying of food.
- 19. Do not tamper with any of the safety systems beyond the maintenance instructions specified in the instructions for use.
- 20. Do not operate any appliance with a damaged lead or plug, or after the appliance malfunctions or has been damaged in any way. If the power supply lead is damaged, users should contact Customer Care for further assistance.
- 21. For domestic use only. Not intended for commercial or outdoor use.
- 22. This appliance should not be used by children, by individuals whose physical, sensory or mental abilities prevent safe use of the appliance, or by individuals with limited knowledge of how to use a pressure cooker. Close supervision is needed when using this appliance near these individuals.
- 23. When cooking doughy food, use caution when removing the lid to avoid food ejection.
- 24. Do not use this appliance in electrical systems other than 220-240V~ 50-60Hz for Australia and New Zealand. Do not use with power converters or adapters.



- 25. Do not use this appliance for shallow or deep frying or pressure frying with oil.
- 26. Be aware that certain foods such as stewed apples, cranberries, pearl barley, oatmeal or other cereals, split peas, noodles, macaroni, rhubarb or spaghetti can foam, froth and clog the steam release. These foods should not be cooked under pressure cooking settings unless as directed in authorised Instant Pot® recipes.
- 27. Spilled food can cause serious burns. A short power-supply lead is provided to reduce the hazards resulting from grabbing, entanglement and tripping.
 - Keep the appliance and lead away from children.
 - Never drape the power lead over edges of tables or counters.
 - Never use below-counter power sockets, and never use with an extension lead.
- 28. Unplug from the outlet when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the outlet. To avoid damage to the power lead, never pull from the power lead.
- 29. Always allow the appliance to cool before cleaning. Allow all surfaces to dry thoroughly before use or storage.



- 30. The appliance is not intended to be operated by means of an external timer or a separate remote-control system.
- 31. Always make sure the sealing ring is completely set in the groove on the inside of the sealing ring rack.
- 32. Avoid spillage on the connector.
- 33. **CAUTION** The cooker base and air fryer lid contain electrical components. To avoid electrical shock, do not immerse the power lead, plug, or the cooker base or air fryer lid in water or other liquid. Do not rinse the cooker base or the air fryer lid under a tap.
- 34. Intended for countertop use only. Keep the appliance on a stable, heat resistant platform. Do not place on or near a hot stovetop.
- 35. **A CAUTION** Do not cover the air vents while the air fryer lid is in operation, and do not place the appliance on anything that may block the vents on the bottom of the appliance. Leave at least 13 cm of space around the air fryer lid while it is in use. Failure to follow these instructions will prevent even cooking and may cause damage to the appliance.
- 36. Avoid contact with moving parts. Failure to do so may result in injury.
- 37. When using the air fryer lid, do not overfill the air fry basket. Overfilling may cause food to contact the heating element, which may result in fire and/or personal injury.



- 38. **A CAUTION** Do not touch accessories during or immediately after cooking. To avoid personal injury:
 - Always use proper hand protection when removing accessories, and when handling the inner pot.
 - Always place hot accessories on a heat resistant surface or cooking plate.
 - Only place the air fryer lid on the protective pad provided; do not place on countertop.
 - Use extreme caution when disposing of hot grease. Failure to follow these instructions may result in serious injury or property damage.
- 39. While cooking, the internal temperature of the appliance reaches several hundred degrees. To avoid personal injury, never place unprotected hands inside the appliance until it has cooled to room temperature.
- 40. **CAUTION** When the air fryer lid is in operation, hot air is released through the air vents. Keep your hands and face at a safe distance from the air vents and take extreme caution when removing hot accessories from the appliance. Failure to follow these instructions may result in injury or property damage.
- 41. Should the unit emit black smoke when using the air fryer lid, press **Cancel** and unplug the appliance immediately. Wait for smoking to stop before removing the lid, then clean thoroughly. For further information refer to "Troubleshooting".



- 42. Oversized foods and/or metal utensils must not be inserted into the inner pot or air fry basket as they may cause risk of fire and/or personal injury.
- 43. Do not store any materials in the cooker base or inner pot when not in use.
- 44. Do not place any combustible materials in the cooker base or inner pot, such as paper, cardboard, plastic, Styrofoam or wood.
- 45. Do not use the included accessories in a microwave, toaster oven, convection or conventional oven, or on a ceramic cooktop, electric coil, gas stovetop, or outdoor grill.

SAVE THESE INSTRUCTIONS.

AWARNING

To avoid injury, read and understand instruction manual before using this appliance. Failure to do so may result in injury.

AWARNING

Electric shock hazard. Use an earthed outlet only. DO NOT remove earthing. DO NOT use an adapter. DO NOT use an extension lead. Failure to follow instructions can cause electric shock and/or serious injury.

WARNING

FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

WARNING

Special Lead Set Instructions

As per safety requirements, a short power supply lead is provided to reduce the hazards resulting from grabbing, entanglement and tripping.

To reduce the risk of electric shock, plug the power lead into an earthed and easily accessible electric socket.

Product Specifications



Model: DUO CRISP AF 8



1500W



220-240 V~ 50-60 Hz



8 Litres



10.06 kg



With Air Fryer Lid: 37.5L x 34.5W x 38.8H cm With Pressure Cooker Lid: 37.5L x 34.5W x 36H cm

Pressure cooking Smart Programs operate at High (9.4 - 12.3 psi) or Low (5.1 - 8.0 psi) pressure. Higher pressure results in higher temperature.



Unplug your Instant Pot® Duo Crisp and allow it to cool before cleaning. Allow all surfaces to dry thoroughly before use. Failure to follow these instructions may cause your appliance to malfunction and could void your warranty.

| Part | Instruction | Cleaning Method |
|---------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Accessories • Protective Pad and Storage Cover • Air Fryer Basket Base • Broil/ Dehydrating Tray • Multi-purpose Rack | Wash after each use. Never use harsh chemical detergents, powders or scouring pads on accessories. Optionally, spray the cooking tray and/or air fryer basket with non-stick cooking spray before adding food for an easier clean-up. For dishwasher, place on top rack. | Dishwasher Safe & Hand Washable. |

| Part | Instruction | Cleaning Method |
|------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Pressure Cooker Lid & Parts Condensation Collector Steam Release Valve Anti-Block Shield Sealing Ring Float Valve Float Valve Silicone Cap | Wash after each use with hot water and washing up liquid and allow to air dry, or place on top rack of dishwasher. Remove all parts from lid before dishwashing. With steam release valve and anti-block shield removed, clean interior of steam release pipe to prevent clogging. To drain water from the lid after dishwashing, take the lid handle and hold the lid vertically over a sink, then turn it 360° – like turning a steering wheel. After cleaning, store the lid upside down on the cooker base. Store sealing ring in a well-ventilated area to decrease residual odour from highly flavoured meals. To eliminate odours, add 1 cup (250 mL) of water and 1 cup (250 mL) of white vinegar to inner pot and run Pressure Cook for 5-10 minutes, then QR pressure. Empty and rinse condensation collector after each use. | Dishwasher Safe & Hand Washable. |

| Part | Instruction | Cleaning Method |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|
| Inner Pot | Heavy hard water staining may require a vinegar dampened sponge and some scrubbing to remove. If there is tough or burned food residue at the bottom, soak in hot water for a few hours for easy cleaning. Wash after each use. Ensure all exterior surfaces are dry before placing in cooker base. | Dishwasher Safe & Hand Washable. |
| Air Fryer Lid | Allow the Air Fryer Lid to cool to room temperature, then clean the heating element and surrounding area with a soft, damp cloth or sponge. Ensure it is free of food debris and/or grease splatter. Do not remove the element cover. Do not rinse or immerse air fryer lid in water. | Wipe the exterior clean with a soft, damp cloth or sponge. |
| Power Lead | Use a barely-damp cloth to wipe any particles off power lead. Do not rinse or immerse power lead in water. | |

| Part Instruction | | Cleaning Method |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| Cooker Base | Wipe the inside of the outer pot as well as the condensation rim with a barely-damp cloth, and allow to air dry. Clean cooker base and control panel with a soft, barely-damp cloth or sponge. Do not rinse or immerse cooker base in water. | Damp Cloth Only. |

WARNING

To protect against the risk of shock, do not immerse the appliance in water or any liquid. Do not rinse the appliance under a tap.

To protect against the risk of shock, ensure heating element remains dry at all times.

To protect against the risk of shock, do not submerge power lead at any time. Do not wet pins of power lead.

Without proper cleaning, food and grease splatter may build up around the heating element, leading to the risk of smoke, fire and personal injury.

To prevent fire and personal injury, if you smell smoke, press **Cancel** and unplug the appliance. Once cool, remove food splatter or grease with a soft cloth and mild washing up liquid.

Register your product today at instantpot.com.au/support/register

| Problem | Possible Reason | Solution |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Air Fryer Lid is in place but appliance will not turn on | The connection between the Air Fryer Lid and pressure cooker base is loose or broken. | Ensure the Air Fryer Lid is seated correctly on the pressure cooker base. |
| | Bad power connection or no power. | Inspect the power lead on the pressure cooker base to ensure a good connection. Ensure the power lead is plugged firmly into the cooker base. |
| | Microswitch is ceased by grease or is damaged. | Contact Customer Care. |
| | | Could be an equipment malfunction. |
| | | Contact Customer Care. |
| Black smoke is coming from the Air Fryer Lid | Using an oil with a low smoke point. | Cancel the Smart Program, unplug the cooker and allow it to cool to room temperature. DO NOT interact with hot appliance. Choose a neutral oil with a high smoke point, such as Rapeseed, Avocado, Soybean, Safflower or Rice Bran. |
| | Food residue on the bottom of the inner pot or around the element on the Air Fryer Lid. | Cancel the Smart Program, unplug the cooker and allow it to cool to room temperature. Remove all accessories from the inner pot and clean the inner pot, Air Fryer Lid and all accessories thoroughly. |
| | Cooking foods with a high fat content, such as bacon, | Could be an equipment malfunction. |
| | | Contact Customer Care. |
| | | Avoid air frying foods with a high fat content. |
| White smoke is coming from the Air Fryer Lid | sausages and hamburgers. | Check the inner pot for excess oil and/or fat and carefully remove as needed before air frying. |
| | Food is moist. Water is evaporating, producing thick steam. | White smoke is steam as the water in the food is evaporating and escaping from the Air Fryer. Pat dry moist food ingredients before air frying. |
| | Seasoning on food has blown into element. | Be careful when seasoning food. Spray vegetables and meats before adding seasoning so it adheres to the ingredients. |
| Difficulty closing pressure cooking lid | Sealing ring not properly fitted. | Re-position sealing ring, ensuring it is snug behind sealing ring rack. |
| | Float valve in the popped-up position. | Gently press the float valve down with a long utensil. |
| | Contents in cooker are still hot. | Press quick release button down until it clicks into "Vent" position, then lower lid onto cooker base slowly, allowing heat to dissipate. |

Any other servicing should be performed by an authorised service representative.

| Problem | Possible Reason | Solution |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Difficulty opening the pressure cooking lid | Pressure inside the cooker. | Release pressure according to recipe; only open lid after float valve has dropped down. WARNING Contents may be under pressure; to avoid scalding injury, do not attempt to force lid open. |
| | Float valve stuck in the popped- up position due to food debris or residue. | Ensure steam is completely released by quick-releasing pressure, then press float valve gently with a long utensil. Open lid carefully and thoroughly clean float valve, surrounding area and lid before next use. |
| Inner pot is stuck to pressure cooking lid when cooker is opened | Cooling of inner pot may create suction, causing inner pot to adhere to the lid. | To release the vacuum, press quick release button down until it clicks into "Vent" position. |
| | No sealing ring in lid. | Fit sealing ring. |
| | Sealing ring damaged or not properly fitted. | Replace sealing ring. |
| Steam leaks from side | Food debris attached to sealing ring. | Remove sealing ring and clean thoroughly. |
| of pressure | Lid not closed properly. | Open, then close lid. |
| cooking lid | Sealing ring rack is warped or off-centre. | Remove sealing ring from lid, check sealing ring rack for bends or warps. |
| | | Contact Customer Care. |
| | Inner pot rim may be misshapen. | Check for deformation, contact Customer Care. |
| Float valve does not rise | Food debris on float valve or float valve silicone cap. | Remove float valve from lid and clean thoroughly; perform "Initial Test Run" to check operation and record findings. Contact Customer Care. |
| | Too little liquid in the inner pot. | Check for scorching on bottom of inner pot. Add 375 ml of a thin cooking liquid to inner pot. |
| | Float valve silicone cap damaged or missing. | Fit or replace float valve. |
| | Float valve obstructed by lid- locking mechanism. | Tap float valve with a long utensil. If the float valve does not drop, turn the cooker off. Contact Customer Care. |

| Problem | Possible Reason | Solution |
|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|
| Steam gushes | Pressure sensor control failure. | Contact Customer Care. |
| from steam release valve when quick release button is in "Seal" position | Steam release valve not seated properly. | Flick quick release button to ensure it is in the "Seal" position. |
| | Bad power connection or no power. | Inspect power lead for damage. If damage is noticed, contact Customer Care. Check outlet to ensure it is powered. |
| Display remains | Cooker electrical fuse has blown. | Contact Customer Care. |
| blank after connecting the | No heat in the inner pot. | Perform "Initial Test Run" to check operation, and record findings. |
| power lead | | Contact Customer Care. |
| | Inner pot base may be damaged. | Perform "Initial Test Run" to check operation, and record findings. |
| | <u> </u> | Contact Customer Care. |
| Small amount of steam leaking/hissing from steam release valve during cook cycle | Quick release button not in "Seal" position. | Flick quick release button to ensure it is in the "Seal" position. |
| | Cooker is regulating excess pressure. | This is normal. No action required. |
| Steam gushes from steam | Not enough liquid in the inner pot. | Add 375 ml of a thin cooking liquid to inner pot. |
| release valve when quick | Pressure sensor control failure. | Contact Customer Care. |
| release button is in "Seal" position | Steam release valve not seated properly. | Flick quick release button to ensure it is in the "Seal" position. |
| Occasional clicking or light cracking sound | The sound of power switching and expanding pressure board when changing temperatures. | This is normal; no action needed. |
| | Bottom of the inner pot is wet. | Wipe exterior surfaces of inner pot. Ensure heating element is dry before inserting inner pot into cooker base. |

Any other servicing should be performed by an authorised service representative.

| | Error Code | Meaning of error code |
|------------------------------|------------|----------------------------------------------------------------------------------------|
| | C1 | |
| | C2 | Contact Customer Care. |
| | C6L | Contact Customer Care. |
| | C6H | |
| Error code | C7 | Pressure function on non-pressure for a long time. |
| appears on display and | C9 | Using Air Fry function. Sensor in Air Fryer lid open circuit. |
| cooker beeps continuously | PrSE | Pressure switch disconnected for non-pressure function. |
| | Food burn | Food burning at high temperature on pot bottom for pressure functions. |
| | Lid | Using lid mistakenly or lid is not in the correct position. |
| | Pot | Not putting inner pot into base cooker/sensor short circuit in pressure cooker bottom. |

Warranty

Limited Warranty

This Limited Warranty is issued by Corelle Brands (Australia) Pty Ltd (Corelle Brands Australia) and is effective for one year from the date of original consumer purchase. Proof of original purchase date and return of your appliance is required to obtain service under this Limited. Return of your appliance to us will be done in accordance with our instructions only. Provided that this appliance is operated and maintained in accordance with written operating instructions attached to or furnished with the appliance or published operating instructions on www.instantpot.com.au, Corelle Brands Australia will, in its sole and exclusive discretion, either: (i) repair defects in materials or workmanship; or (ii) replace the appliance. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

We remind you the appliance you purchased is for personal use only (not commercial use).

Any modification/alteration or attempted modification/alteration to your appliance will void this Limited Warranty, unless such modification/alteration or attempted modification/alteration was expressly authorized by a Corelle Brands Australia Representative in writing.

This Limited Warranty only covers Corelle Brands Australia's appliances/products and is not extended to any other appliances, products, equipment, components, or devices that you use or may use in conjunction with the Corelle Brands Australia's appliances.

To claim under this Limited Warranty:

- Contact Corelle Brands Australia at:
 COmmercial Road, Kingsgrove, NSW, 2208
 Email: sales.australia@corellebrands.com
- 2. Provide a description of the appliance you believe has malfunctioned due to defective parts or workmanship.
- 3. If it is necessary for the appliance to be sent to Corelle Brands Australia for repair or replacement, Corelle Brands Australia will send you a pre-paid shipping label and you must send the appliance and your dated sales receipt to Corelle Brands Australia along with the appliance. If you do not have your dated sales receipt, please advise Corelle Brands Australia in advance, and Corelle Brands Australia will attempt to verify your purchase.
- If Corelle Brands Australia determines that the appliance has malfunctioned due to defective parts or workmanship, and
 is covered under this Limited Warranty, Corelle Brands Australia will repair and return the appliance, or send you a
 replacement appliance, at Corelle Brands Australia's cost.
- 5. Any repaired or replaced appliance will be covered by this Limited Warranty for the remainder of the original warranty period or ninety (90) days following your receipt of the replacement or repaired appliance, whichever is greater.
- If Corelle Brands Australia confirms the appliance has not malfunctioned due to defective parts or workmanship, and/or
 is in working order, or if proof of purchase is not verified, Corelle Brands Australia reserves the right to return the
 appliance to you at your pre-paid cost. If this cost is not met, Corelle Brands Australia reserves the right to dispose of the
 appliance after 45 days' notice to you.

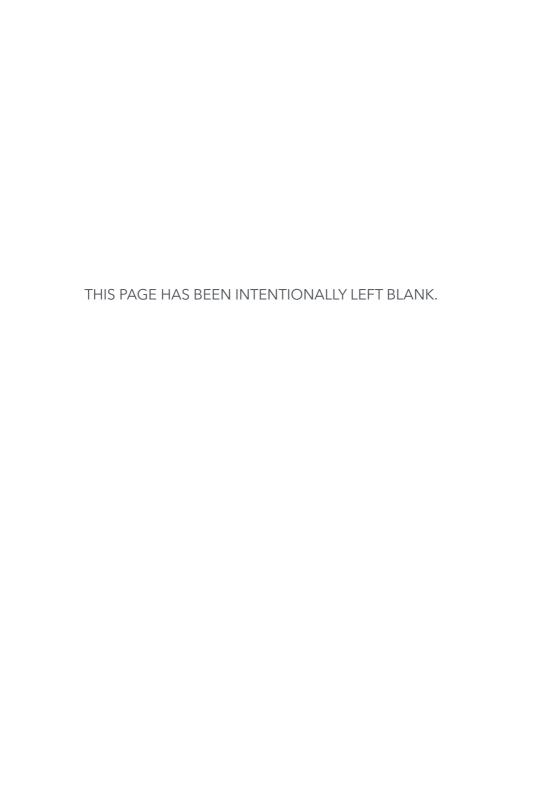
Limitation and Exclusions

To the maximum extent permitted by law, the maximum liability of Corelle Brands Australia, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance or part of the same age.

This Limited Warranty does not cover:

- Damage resulting from accident, modification/alteration (unless expressly authorized by a Corelle Brands Australia
 Representative in writing), misuse, abuse, neglect, unreasonable use, use contrary to the written operating instructions
 attached to or furnished with the appliance or published operating instructions on www.instantpot.com.au, normal wear
 and tear, commercial use, improper assembly by you or anyone, disassembly by you or anyone, repair by you or anyone,
 failure to provide reasonable and necessary maintenance, force majeure event including but not limited to fire, flood, acts
 of God;
- 2. Repairs where your appliance is used for other than normal, personal use or when it is used in a manner that is contrary to the written operating instructions attached to or furnished with the appliance or published operating instructions on www.instantpot.com.au; or
- 3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications/alterations made to your appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by you. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.





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Register your product today at: instantpot.com.au/support/register

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