

USER MANUAL RANGE HOOD CG920FGS

CONGRATULATIONS

Congratulations and thank you for choosing our rangehood. We are sure you will find it a pleasure to use. Before you use the rangehood, we recommend that you read through the relevant sections of this manual, which provides a description of your appliance and its functions.

To avoid the risks that are always present when you use an appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the appliance, please check it is not damaged. If in doubt, do not use the appliance but contact your local customer care centre.

Conditions of use

- This appliance is intended to be used in household and similar applications such as:
- Staff kitchen areas in shops, offices and other working environments
  - Farm houses
  - By clients in hotels, motels and other residential type environments
  - Bed and breakfast type environments.

Record model and serial number here:

Model: \_\_\_\_\_

Serial No: \_\_\_\_\_

TIPS & INFORMATION

**IMPORTANT – CHECK FOR ANY DAMAGES OR MARKS.** If you find the rangehood is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturers warranty. This does not affect your statutory rights.

ENVIRONMENTAL TIPS

- INFORMATION ON DISPOSAL FOR USERS**
- Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.
  - If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

CONTENTS

|   |    |
|---|----|
| Important safety instructions . . . . . | 2  |
| Description of your rangehood . . . . . | 3  |
| Components list . . . . .               | 3  |
| Technical specifications . . . . .      | 3  |
| Rangehood dimensions . . . . .          | 4  |
| Installation . . . . .                  | 5  |
| Using your rangehood . . . . .          | 8  |
| Maintaining your rangehood . . . . .    | 8  |
| Troubleshooting . . . . .               | 9  |
| Optional ducting accessories . . . . .  | 10 |
| Warranty . . . . .                      | 11 |

IMPORTANT SAFETY INSTRUCTIONS

This manual explains the proper use of your new Westinghouse canopy rangehood. Please read this manual carefully before using the product. This manual should be kept in a safe place for handy reference. This canopy rangehood is a domestic appliance which has been manufactured and tested to comply with Australian and New Zealand Standard AS/NZS 60335.2.31.

Meanings of symbols used in this manual are shown below:

- This symbol indicates never to do this
- This symbol indicates always do this

**WARNING**  
This symbol indicates information concerning your personal safety

**CAUTION**  
This symbol indicates information on how to avoid damaging the appliance

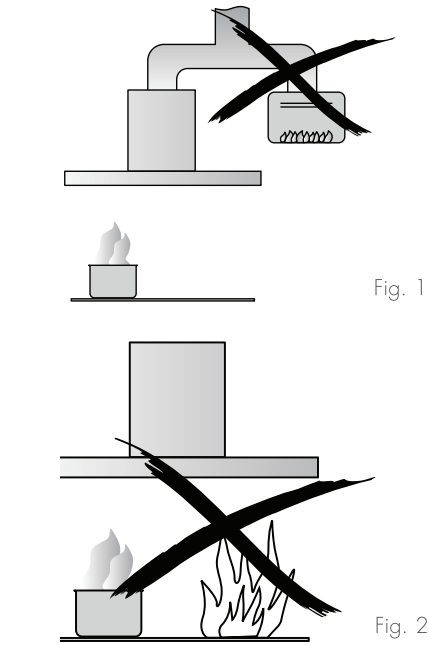
**TIPS & INFORMATION**  
This symbol indicates tips and information about use of the appliance

**ENVIRONMENTAL TIPS**  
This symbol indicates tips and information about economical and ecological use of the appliance

**WARNING**  
Read the following carefully to avoid an electric shock or fire.

- GENERAL WARNINGS**
- ✓ The appliance must be plugged into its own dedicated 220-240V, 50Hz AC electrical outlet.
  - ✓ Young children should be supervised to ensure they do not play with the canopy rangehood.
  - ⊘ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
  - ✓ Ensure the canopy rangehood is switched off before carrying out maintenance, to avoid any possibility of electric shock.
  - ⊘ Never carry out flambé cooking under the canopy rangehood.
  - ⊘ This canopy rangehood is not recommended for barbecues and cannot be installed for external use.

- ✓ Grease filters must be removed every four weeks (maximum) for cleaning to reduce the risk of fire.
- ⊘ The exhaust from the canopy rangehood must not be discharged into any heating flue, which may carry combustion products from other sources. (Fig 1)
- ⊘ Exhaust air must not be discharged into a wall cavity, unless the cavity is designed for the purpose.
- ✓ There must be adequate ventilation of the room when the canopy rangehood is used at the same time as appliances burning gas or other fuels.
- ✓ Always cover lit gas burners with pots or pans when canopy rangehood is in use.
- ✓ Always switch off gas burners before you remove pots or pans.
- ⊘ Do not leave lit gas burners exposed due to the risk of fire. (Fig 2)



**ELECTRICAL CONNECTION**  
**Safety warnings for the electrician**  
Before connecting the appliance to the power supply, check that the voltage indicated on the rating plate corresponds to the mains power supply available. The appliance can be connected to a standard power socket within access.  
  
Should it be necessary to provide a fixed connection, the hood must only be installed by an electrician authorised by the local electricity board. When installing, the authorised electrician must use an all pole disconnection incorporated into the fixed wiring with a distance of at least 3mm between contacts must be provided. Fixed connection of the appliance must only be carried out by an authorised electrician.

DESCRIPTION OF YOUR RANGEHOOD

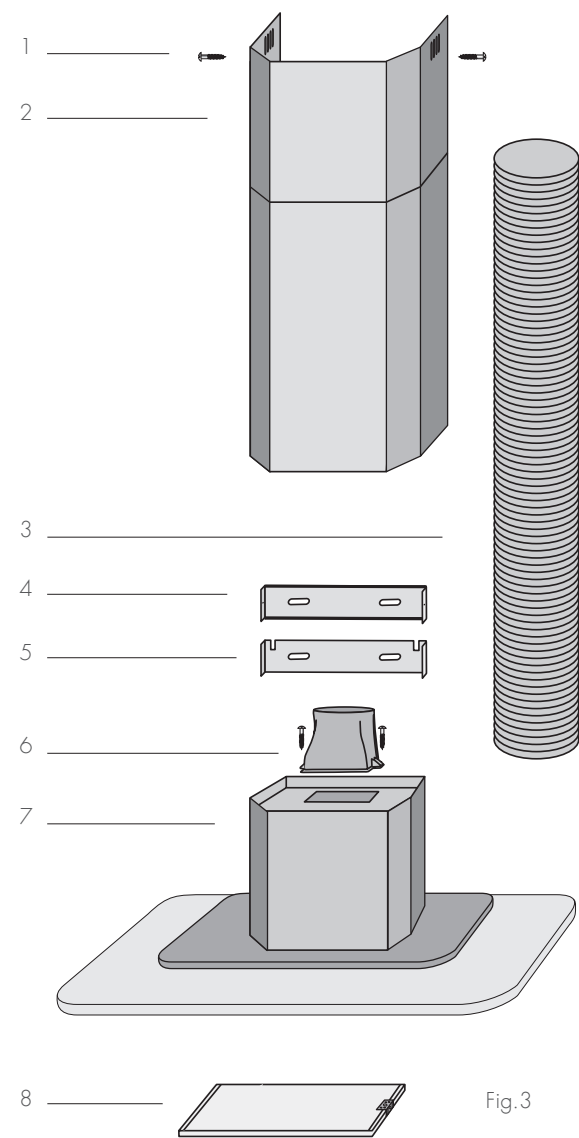


Fig.3

Components list

- 1. Screws x 2
- 2. Telescopic flue cover set
- 3. Flexible flue pipe
- 4. Upper flue cover mounting bracket
- 5. Lower flue cover mounting bracket
- 6. Flue transition duct
- 7. Main body and fan housing assembly
- 8. Grease filter

Additional items required for installation

- Fixings required to attach cover flue mounting brackets to wall.
- Fixings required to attach the cooker hood to wall.

See Fig. 4 for recommended working heights, cover flue mounting bracket locations and telescopic flue cover fixing points.

RANGEHOOD DIMENSIONS

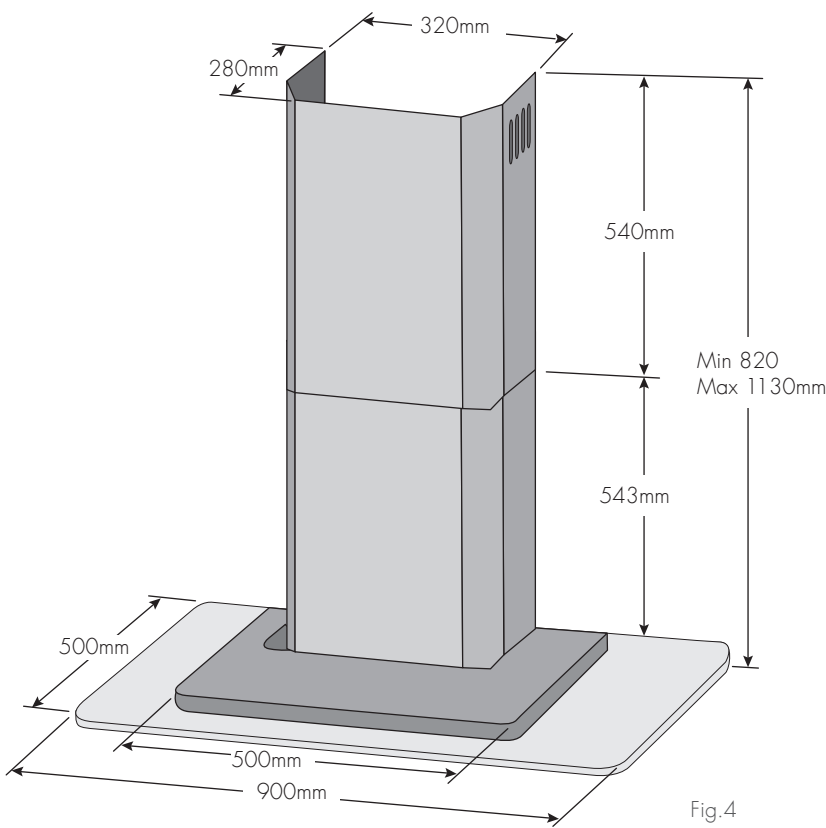


Fig.4

Technical specifications

| MODEL                  | CG920FGS       |
|------------------------|----------------|
| Height                 | 82-113cm       |
| Width                  | 90cm           |
| Depth                  | 50cm           |
| Maximum absorbed power | 270W           |
| lighting               | 2 x 50W        |
| Outlet diameter        | 120mm          |
| Electrical connection  | 220-240V, 50Hz |

INSTALLATION

PRE-INSTALLATION

Before installing the cooker hood, peel off any protective plastic covering and remove polystyrene from inside behind the fan motor. See Fig. 5 below.

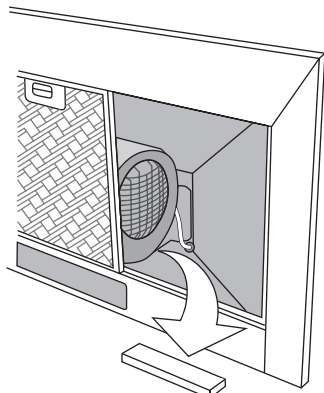


Fig. 5

LOCATION

The hood is to be mounted on the wall. When installed, the hood must be not less than 60cm above electric burners or 65cm above gas or mixed-fuel burners.

| Distance from hood base to top of hob |          |         |
|---------------------------------------|----------|---------|
| hob type                              | minimum* | maximum |
| gas                                   | 650mm    | 800mm   |
| electric                              | 600mm    | 800mm   |

\* If the instructions of the hob specify a greater distance than the minimum above, then that shall be the minimum height for installation.

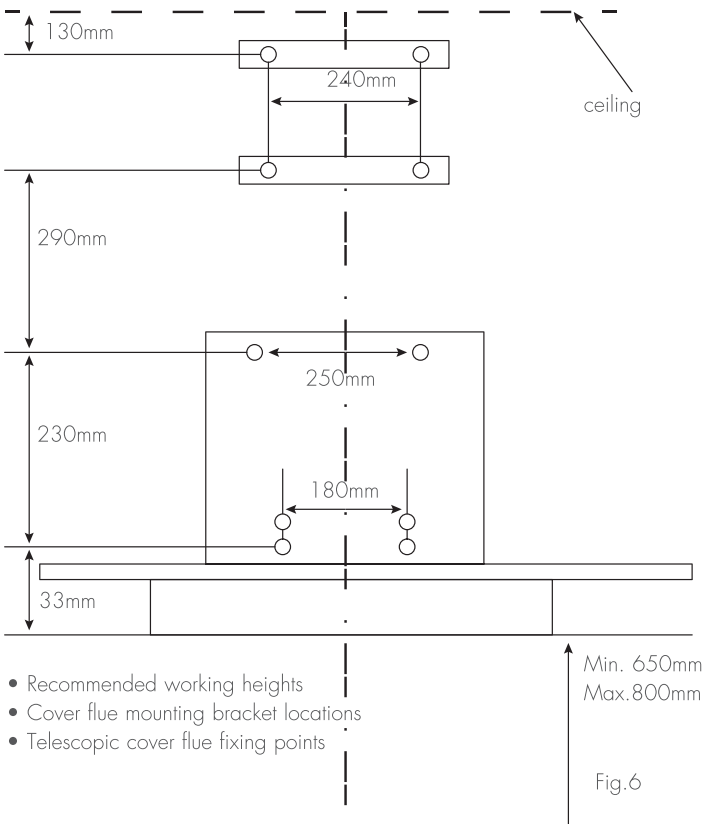
The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels.

INSTALLATION SEQUENCE

1. Using a spirit level mark a vertical centre line on the wall where the hood is to be positioned, and a horizontal line at the hood base position (refer Fig. 6 below).

NOTE: The height of the underside of the hood body must be a minimum of 600mm above an electric cooktop & 650mm above a gas cook top and a maximum height of 800mm (see table).

2. Mark the location for the wall bracket fixing points above the hood base using the hood base as the reference point (refer Fig. 6 below).



3. Install wall and ceiling mounting brackets with suitable screws (to support a total weight of 30kg) to the wall at the positions marked in Fig. 6 above.
4. Remove the protective plastic film from the hood body and hang hood on the mounting brackets then secure at the anti-tilt locations as indicated in Fig 6. Depending on the preferred installation/ducting mode, follow step 5 or 6.

INSTALLATION

5. **Recirculating mode** (Fig. 7). The air is filtered through a charcoal filter and returned to the kitchen. Using the centre line, secure the mounting brackets to the wall using suitable screws. Using the centre line secure the recirculating T-piece to the wall, at a height to match outlet grilles in the upper flue cover, with suitable screws. Install flue between T-piece and transition and secure using cable ties or duct tape.

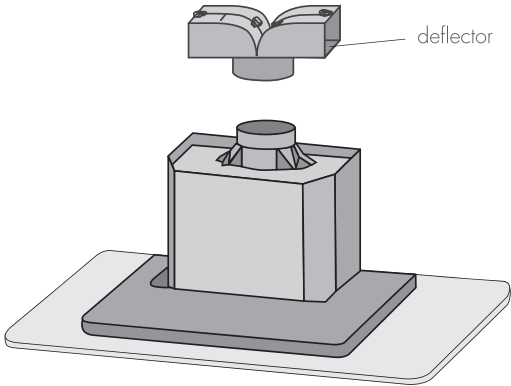


Fig. 7

NOTE: When installed in recirculation mode, it is recommended to use a carbon filter or recirculation kit (see page 12) to prevent odours being emitted back into the room.

6. **Ducted mode** (Fig. 8). In this mode fumes are extracted to the outside via a hose connected to the coupling ring. In order to obtain the best performance the hose should have a diameter equal to the outlet hole. The canopy rangehood has been supplied with flexible exhaust pipe and duct transition piece, alternatively a 120mm diameter non-combustible flue pipe can be used. Continue the centre line to the ceiling. Attach the ceiling mount bracket on the centre line. Fit preferred flue pipe to the fan transition duct.

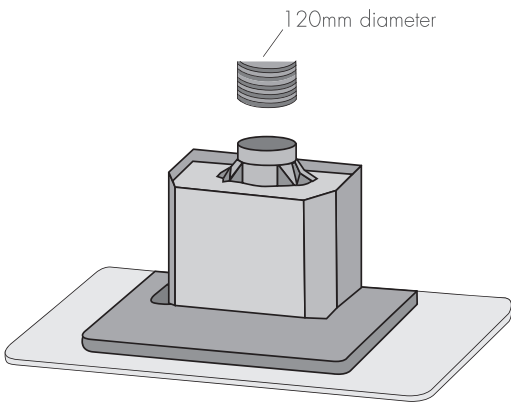


Fig. 8

7. Install cover flue mounting brackets using the guidelines provided on page 6 (Fig. 6).

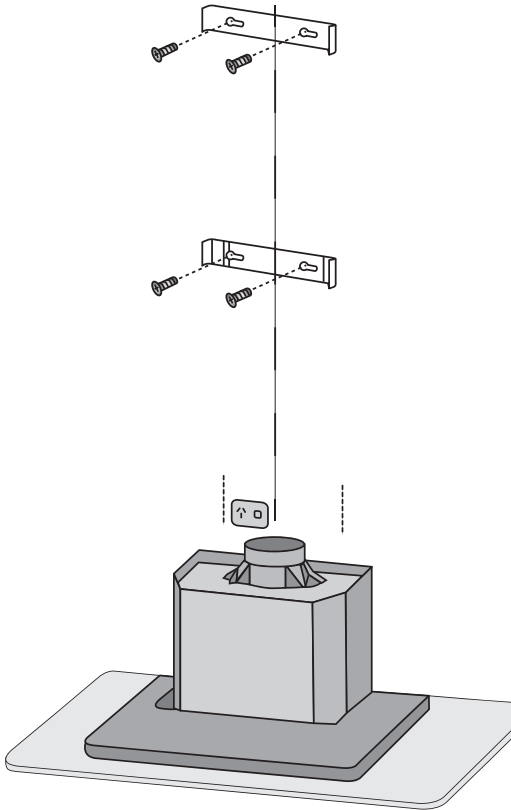


Fig. 9

8. Fix duct transition to cooker hood body (Fig. 12).
9. **Glass Assembly** (Fig. 10 & 11). When the body of the hood is assembled on the wall, slide the glass onto the glass supports and fix with the 4 screws provided.

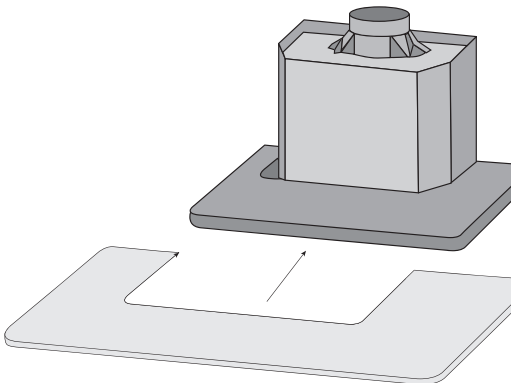


Fig. 10

Warning: Failure to install the screws or fixing device in accordance with these instructions may result in electrical hazards.

The warning shall be in the same part of the instructions that include details of how to mount the equipment.

INSTALLATION

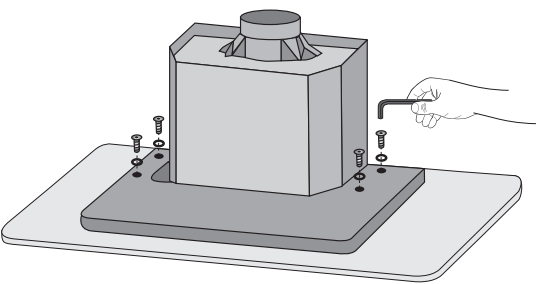


Fig. 11

10. Install internal exhaust duct to suit installation type.

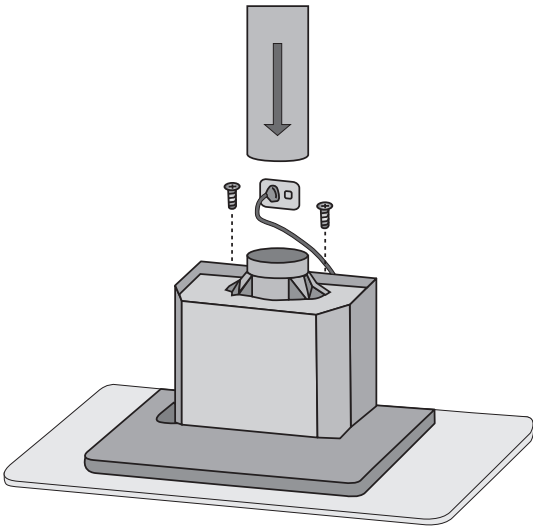


Fig. 12

11. Install bottom section of telescopic flue cover.

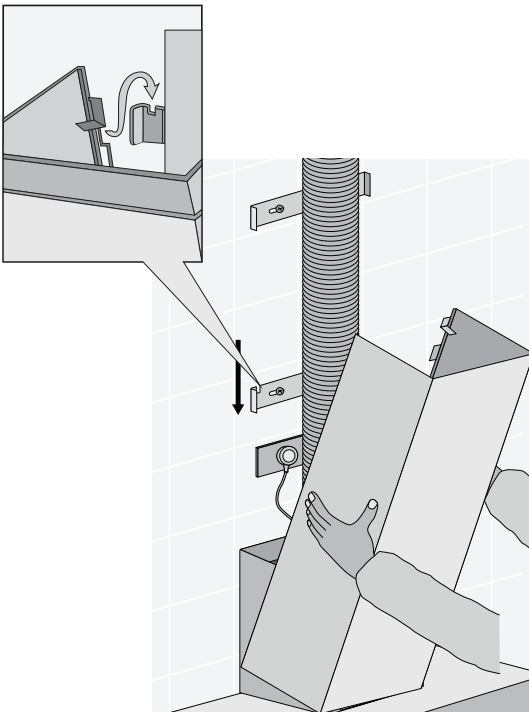


Fig. 13

12. Install the top section of the telescopic flue cover by sliding up and securing the top flue to the wall mounting bracket with the screws provided.

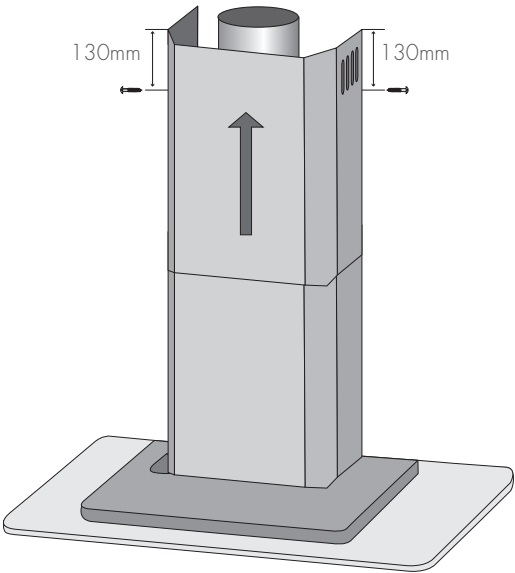


Fig. 14

USING YOUR RANGEHOOD

CONTROL PANEL

- Best results are obtained by using a low speed for normal conditions and a high speed when odours are more concentrated.
- Turn the hood on a few minutes before you start cooking.
- The hood should be left on for about 15 minutes after cooking, or until all odours have disappeared. The control switches are located on the unit's front panel (Fig. 15).
- The control panel comprises of:
  - **T**: Indicator lamp
  - **U**: Light button
  - **V**: Off button
  - **W**: Fan speed selection.
    - 1 dot = low speed for light frying/boiling.
    - 2 dots = medium speed for frying/ wok cooking/heavy boiling.
    - 3 dots = high fan speed for grilling/ intensive frying/and wok cooking.

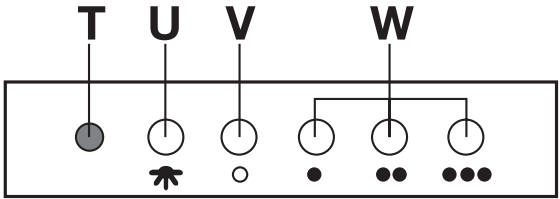


Fig. 15

MAINTAINING YOUR RANGEHOOD



**WARNING**  
**IMPORTANT:** The hood must always be disconnected from the electricity supply before beginning any maintenance work.

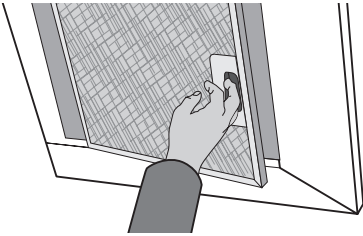
Cleaning the hood

- Clean the outside of the hood using a damp cloth and a solution of water and mild washing up liquid.
- Never use corrosive, abrasive or flammable cleaning products or products containing bleach.
- Never insert pointed objects in the motor's protective grid.
- Only ever clean the switch panel and filter grill using a damp cloth and mild washing up liquid.
- It is extremely important to clean the unit and change the filters at the recommended intervals. Failure to do so will cause grease deposits that could cause a fire.

*NOTE:* The metal grease filters must be removed and washed, either by hand or in the dishwasher, at least every four weeks.

Removing the metal grease filters

- Push the grease filter towards the left side of the unit and then pull it down.



Hand washing

Soak grease filters for about one hour in hot water with a grease-loosening cleaner, then rinse off thoroughly with hot water. Repeat the process if necessary. Refit the grease filters when they are dry.

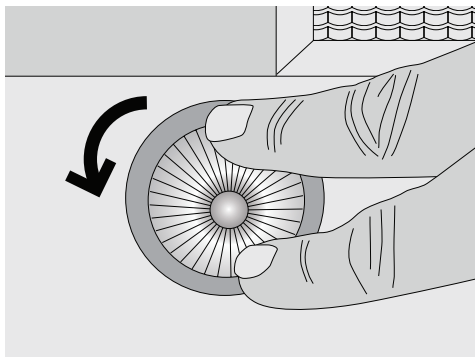
Dishwasher

Place grease filters in the dishwasher. Select the most powerful washing program and highest temperature, at least 65°C. Repeat the process. Refit the grease filters when they are dry. When washing the metal grease filter in the dishwasher a slight discolouration of the filter can occur, this does not have any impact on its performance.

MAINTAINING YOUR RANGEHOOD

Changing the light bulb

Ensure the appliance is switched off before carrying out maintenance, to avoid any possibility of electric shock. Remove grease filter to relace lamp. Replace with 50WV (maximum) GU10 halogen lamps.

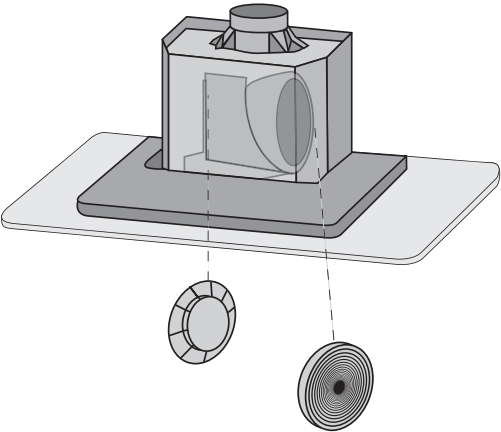


Charcoal filter

- The charcoal filter should only be used if you want to use the hood in the recirculation function.
- This filter cannot be cleaned or re-used and as a general rule, the activated charcoal filter should be changed once every four months.

Fitting the charcoal filter

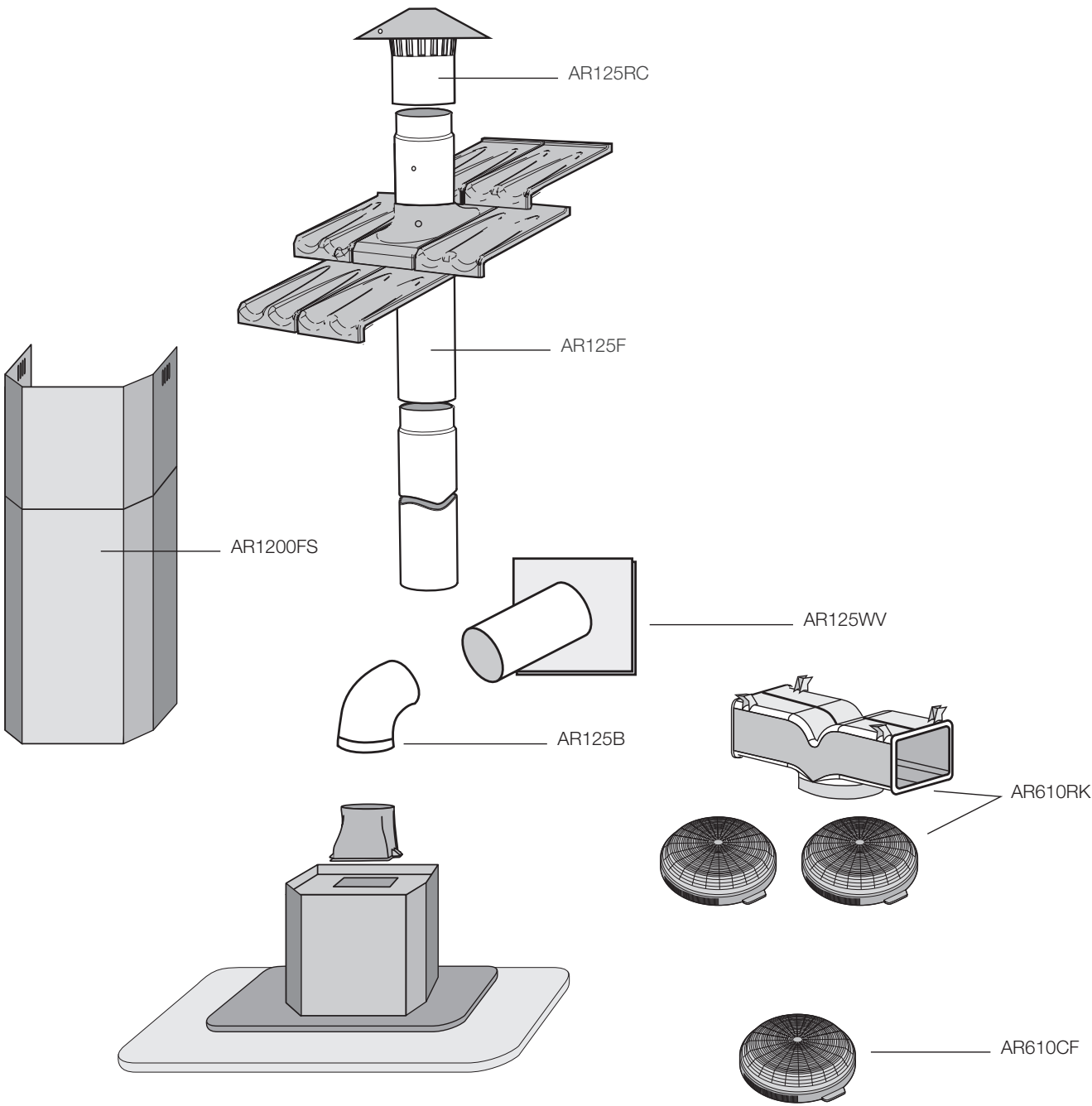
- Fit one charcoal filter on the left and one on the right so as to cover the plastic grids that protect the fan wheel.
- Always specify the hood model code number and serial number when ordering replacement filters. This information is shown on the registration plate located on the inside of this unit.
  - Replacement charcoal filters can be ordered from your local Service Centre.



TROUBLESHOOTING GUIDE

| PROBLEM   | REMEDY   |
|---|--|
| The cooker hood will not start                    | Check that the hood is connected to an electrical supply   |
|   | Check that a fan speed has been selected   |
| The cooker hood is not working                    | Check that the fan speed is set high enough for the task   |
|   | The grease filters are clean   |
|   | The kitchen is adequately vented to allow the entry of fresh air   |
|   | If set up for recirculation, check that the charcoal filter is still effective   |
| The cooker hood has switched off during operation | If set up for extraction, check that the ducting and outlets are not blocked   |
|   | The safety cut-out device has been tripped – turn off the hob and wait for the device to reset. If the hood has been installed below the heights indicated in the installation instructions the motor will cut out frequently which will damage the hood |

OPTIONAL DUCTING ACCESSORIES



| Part Numbers | Description                                    |
|--------------|--|
| AR125RC      | 120mm G/Bond Roof Cowl                         |
| AR125F       | 120mm G/Bond Flue 1200mm                       |
| AR125VV      | 120mm Wall Vent                                |
| AR125FD      | 120mm Flexi Duct                               |
| AR610RK      | Recirculating Kit                              |
| AR610CF      | Replacement carbon mat filter                  |
| AR1200FS     | Stainless steel exhaust cover extension 1200mm |



## Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND  
APPLIANCE: RANGEHOOD

**This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.**

1. In this warranty
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
  - (d) 'ASC' means Electrolux' authorised serviced centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot, NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia for 24 months and in New Zealand for 24 months, following the date of original purchase of the Appliance;
    - (ii) where the Appliance is used for commercial purposes (including being used to directly assist a business or where the Appliance is used in a multi-family communal or share type environment), the Appliance will then be warranted against manufacturing defects in Australia for 3 months and in New Zealand for 3 months, following the date of original purchase of the Appliance.
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC,

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.

6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.
9. To the extent permitted by law, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (eg an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

### Important Notice

Before calling for service, please ensure that the steps listed in point 13 above have been followed.

|   |   |   |
|---|---|---|
| <b>FOR SERVICE</b><br>or to find the address of your nearest state service centre in Australia<br><b>PLEASE CALL 13 13 49</b><br><small>For the cost of a local call (Australia only)</small> | <b>SERVICE AUSTRALIA</b><br><br>ELECTROLUX HOME PRODUCTS<br>www.electrolux.com.au  | <b>FOR SPARE PARTS</b><br>or to find the address of your nearest state spare parts centre in Australia<br><b>PLEASE CALL 13 13 50</b><br><small>For the cost of a local call (Australia only)</small> |
| <b>FOR SERVICE</b><br>or to find the address of your nearest authorised service centre in New Zealand<br><b>FREE CALL 0800 10 66 10</b><br><small>(New Zealand only)</small>                  | <b>SERVICE NEW ZEALAND</b><br><br>ELECTROLUX HOME PRODUCTS<br>www.electrolux.co.nz | <b>FOR SPARE PARTS</b><br>or to find the address of your nearest state spare parts centre in New Zealand<br><b>FREE CALL 0800 10 66 20</b><br><small>(New Zealand only)</small>                       |

GRH\_Warr\_Apr11

For more information on all appliances,  
or for dimension and installation information, call into your retailer,  
phone or email our customer care team or visit our website:

### AUSTRALIA

phone: 1 300 363 640  
fax: 1 800 350 067  
email: [customercare@electrolux.com.au](mailto:customercare@electrolux.com.au)  
web: [www.electrolux.com.au](http://www.electrolux.com.au)

### NEW ZEALAND

phone: 09 573 2384  
fax: 0800 363 600  
email: [customercare@electrolux.co.nz](mailto:customercare@electrolux.co.nz)  
web: [www.electrolux.co.nz](http://www.electrolux.co.nz)



### TOP SERVICE

Top Service encompasses the after sales service provided by The Electrolux Group to consumers including delivery, home service and spare parts.

### Part number: 342-1-595 Rev A

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Print code: CG920FGS\_Mar13